DRAFT — prepared without legal advice — must be reviewed by a qualified solicitor before use

Strata Sub-processors

Version 2026-10-03-draft
Effective 2026-10-03
Provider Racelogic Limited (company no. 02743719)

In plain terms. These are the companies that help us run Strata and may handle personal data for us. Only the hosting providers can ever handle footage. We give at least 30 days' notice before adding or replacing one.

1. Sub-processors

These service providers process personal data on Racelogic's behalf to run Strata, under written contracts that require them to protect it and use it only on our instructions. For business customers they are sub-processors under our Data Processing Addendum.

Provider	What it does	Where	Footage	Transfer safeguard
Hetzner Online GmbH	Hosting: the control plane, database, receivers, recordings and backups	Germany and Finland	Yes	None needed: processed in the EEA, which UK law recognises as adequate
Google Cloud EMEA Limited (Google Cloud Platform)	Hosting, replacing Hetzner after a planned migration [To be completed: migration date; give 30 days' notice before it starts]	United Kingdom (London region)	Yes	Processed in the UK. Any access from the US by Google LLC: EU–US Data Privacy Framework and UK Extension
Cloudflare, Inc.	DNS for strata.stream, and forwarding of email sent to our strata.stream addresses [To be completed: confirm whether Cloudflare also proxies web traffic]	United States and Cloudflare's global network	No	EU–US Data Privacy Framework and UK Extension
Amazon Web Services EMEA SARL (Amazon SES)	Sending service emails (verification, password reset, invitations, usage and account notices)	United Kingdom (London region)	No	Processed in the UK. Any access from the US by Amazon.com, Inc.: EU–US Data Privacy Framework and UK Extension
[To be completed: Racelogic's email provider]	The mailbox that receives email sent to our strata.stream addresses	[To be completed: location]	No	[To be completed: safeguard]

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2. Independent controllers

These companies receive personal data in order to provide their own service, and handle it under their own privacy policies. They are not our sub-processors.

Company	When	Their policy
Stripe Payments Europe, Ltd. and Stripe, Inc.	When you subscribe or pay. Stripe collects payment details directly and keeps customer and invoice records for its own legal obligations. Stripe is certified under the EU–US Data Privacy Framework and UK Extension	stripe.com/privacy
Google LLC and Google Ireland Limited	When you choose to sign in with Google, or connect a YouTube channel and stream to it	policies.google.com/privacy
The destinations you choose	When you stream to YouTube, an RTMP or SRT server or another destination, its operator receives your stream because you asked us to send it	The destination's own terms

3. Changes to this list

1. We will give at least 30 days' notice before a new sub-processor starts processing personal data, by updating this page (the version and effective date above change) and by emailing the admins of every organisation.
2. A business customer may object on reasonable data protection grounds as described in the Data Processing Addendum. Questions go to `privacy@strata.stream`.

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